

OPERATING INSTRUCTIONS



ENGLISH

PRELIMINARY REMARK

Congratulations on the purchase of this device! You will enjoy your Venen Engel very much! If you are satisfied with your Venen Engel, we would be very pleased if you submitted a review.

This guide includes details that should be taken into account by the user, to avoid risks, and to enable the safe use of the device.

Should you have any questions about its application, its accessories, or if you have suggestions, please do not hesitate to contact us! We are also happy to help you with any complications that develop during or after using the product.

Telephone: +49 (0) 666 17 48 91 05

Whatsapp: +49 (0) 157 359 900 46

Mail: service@venenengel.de

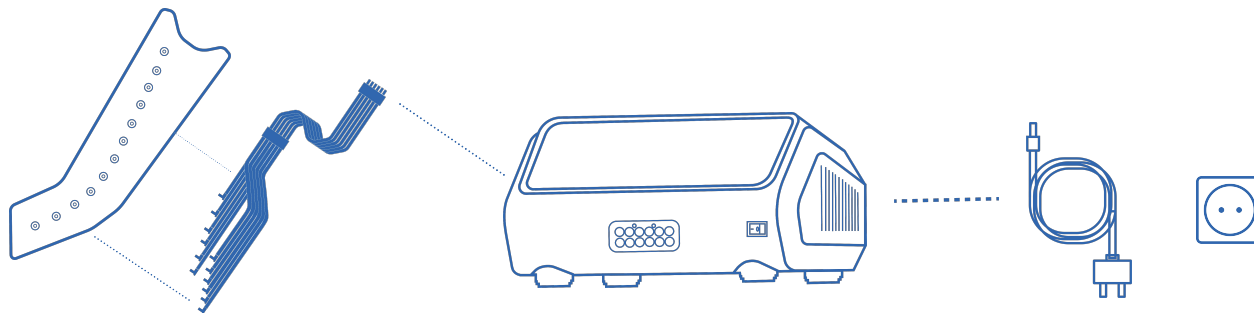
Web: www.venenengel.de

HelpDesk: help.venenengel.de

BEFORE YOU GET STARTED

- Please read the operating instructions carefully before using the device.
- Keep this user manual so you can consult it, if necessary.
- Venen Engel may not be used if you suffer from certain health conditions. Please read the list of contraindications carefully on last page.

STEP 1: BEFORE USE



1

CONNECT THE HOSE SET AND CUFFS

Connect the tubes to the connectors on the cuffs. Make sure the longest tube goes to the foot air chamber.

Note: We recommend that you do not detach the connectors after setup.

2

CONNECT THE TUBE SET AND THE CONTROL UNIT

There are two clips on the side of the multi-plug. Depress the clips then insert the multi-plug into the control unit.

Note: Please insert the small fittings of the multi-plug into the openings found above the air outlets.

3

CONNECT THE POWER SUPPLY TO THE CONTROL UNIT

Connect the power supply to both the control unit and an outlet to ensure power.

Note: To keep the device clean, we recommend wearing thin jogging pants or leggings. Keep pockets empty. Zip the cuffs completely closed to avoid sudden opening. Be careful not to kink the tubing during use.

STEP 2: OPERATION

5 Select the run time.

6 Select the pressure level.

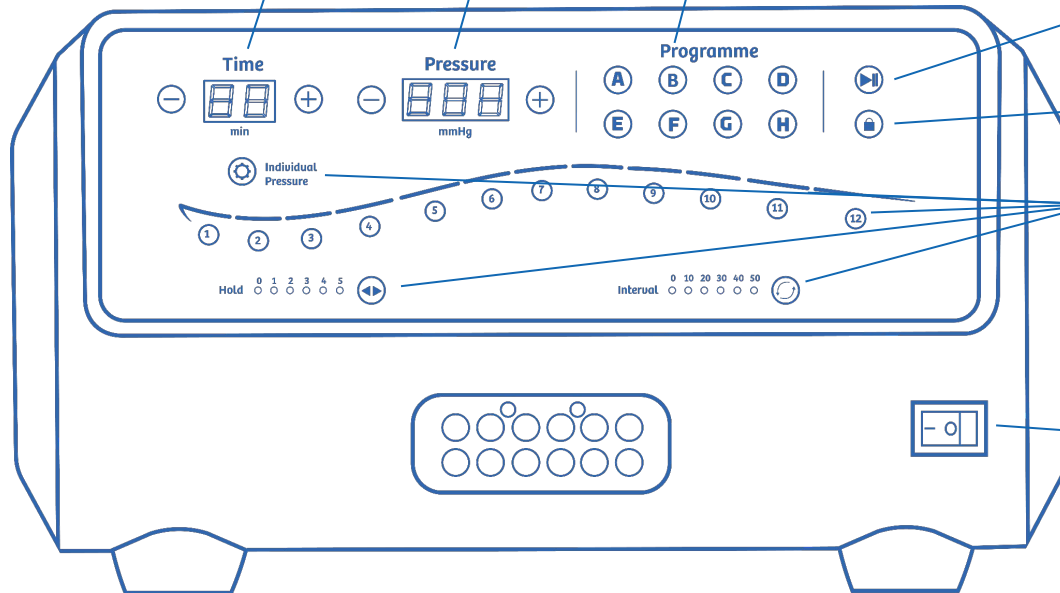
7 Select the program.

9 Start the program.

Enable/disable the key lock.

8 Customize the program using additional functions (see next page).

4 Turn the device on.



STEP 2: OPERATION - ADDITIONAL FUNCTIONS



DEACTIVATE AIR CHAMBERS

- To deactivate individual chambers, press the number button below the chamber.
- The air chamber is deactivated once the number button beneath the chamber is no longer illuminated.



INDIVIDUAL CHAMBER PRESSURE SETTING (INDIVIDUAL PRESSURE)

- Adjusts the desired pressure for each selected chamber.
- Activate this function by holding the button until all number buttons below the chambers start blinking.
- Then select the desired chamber and enter the preferred pressure.
- Repeat these steps for each chamber as desired.
- Long press the button to save your settings.
- The flashing icon confirms that you successfully activated the function.



INTERVAL TIMER SETTINGS (INTERVAL)

- Set the pause duration between two message intervals.
- The interval timer starts after the hold timer of the last chamber(s) message interval of any program has ended.
- The duration can be set from 0-50s in 10-second increments by button press.



HOLD TIMER SETTINGS (HOLD)

- Maintain the desired pressure for a specified duration in an active chamber
- The hold timer starts when the chamber target pressure is reached.
- The duration can be adjusted from 0-5s in 1-second increments by button press.

STEP 2: OPERATION - REMOTE CONTROL

INSERT BATTERY

- Remove the battery protection insert prior to using the remote for the first time.
- Insert a type CR2032 battery (please note that we are not allowed to include batteries due to shipping regulations).

OPERATING THE REMOTE CONTROL

- The remote control is used in a similar way to the display unit described on the previous pages.



STEP 3: ENJOY THE MESSAGE

MESSAGE PROGRAMS A-H:

The air chambers in the leg cuffs are filled based on the selected program. This creates an optimal and relaxing gliding pressure message on both legs. Duration and pressure, in addition to optional additional functions can also be adjusted during the message.



STEP 4: STOPPING AND DISASSEMBLY

After the set time has elapsed or after pressing the off switch, remove the multi-plug from the device. If you don't feel well during the message, you can switch the system off at any time.

Once turned off, you can open the cuffs. To quickly deflate the air chambers after use, press on the air chambers with both hands.

The gray tube cuff connectors can be left permanently connected.

For storage, place the cuffs (incl. tubes) on top of each other. Then roll them loosely together.

The cuffs can be cleaned using a damp cloth and mild detergent. Allow the cuffs to dry thoroughly.


TROUBLESHOOTING

AIR IS ESCAPING (AUDIBLY)

1. Check the tubes and connectors for damage or kinks that could cause air to be trapped.
2. Make sure the multi-plug is seated correctly in the control unit.

TROUBLESHOOTING

THE DEVICE DOES NOT TURN ON

1. Make sure the power supply is seated correctly in the unit and plugged into an outlet.
2. If the device still won't turn on, remove the power supply from the device. Turn the device over and remove the fuse holder labeled "FUSE" on the bottom of the device using a screwdriver. Check whether the fuse  inside is intact.
3. If the fuse is intact, screw it fully back into the device and contact our customer service team. If the fuse is damaged, replace it with a commercially available thin wire fuse (slow blow (TR); 3.15A; 5x20mm).

THE CUFFS INFLATE IN THE WRONG ORDER

1. Make sure the multi-plug is inserted in the control unit using the correct orientation. The multi-plug is seated correctly if the small fittings of the multi-plug are in the openings found above the air outlets.

THE CONTROL UNIT IS UNUSUALLY LOUD

1. Unusually loud means that you're unable to carry on a conversation or relax during use or that the device's volume level exceeds 75dB.
2. This can also happen if the security screw included during transportation has not been removed. We normally remove the transportation security screw prior to delivery, however if your device still has one you can easily remove it yourself.
3. To do this, open the cover on the bottom then remove and dispose of the transportation screw.

CONTENT & TECHNICAL DETAILS



Device



Power plug




Cuffs



Multi-Plug air hose set



Remote control

Number of programmes	8
Number of air chambers	12
Weight [in kg]	~5
Power output [in W]	78
Mains frequency [in Hz]	50 / 60
Voltage [in V]	AC220-240
Timer setting [in min]	5-99
Pump output [in l/min]	20-25
Pressure [in mmHg]	30-240
Dimensions [in cm]	30 x 25 x 16
Protection class	II/ 
Temperature range [in °C] (use and storage)	10-40
Humidity [in %] (use and storage)	30-85
Fuse	T 0,315 A H

SAFETY INSTRUCTIONS

Keep these operating instructions in a safe place! Do not disassemble or burn the unit. Repairs to the control unit may only be carried out by specialists authorised by Wellcosan GmbH, otherwise the warranty may be voided. In case of damage to the unit, pull out the mains plug and switch off the unit. Also disconnect the mains plug and switch it off if the unit has come into contact with water or other liquids. Do not use the unit in damp rooms. Ensure that the unit is standing securely. Do not subject the device to shocks or throw them. The unit must not be covered by other objects during operation. Make sure that the hoses do not twist or kink during use and storage. Keep the unit away from sources of heat (e.g. direct sunlight, radiators and others). When you are not using the unit, the unit must be switched off. The unit switches itself off after 10 minutes of inactivity.

WARRANTY

We grant 24 months on the control unit. In the event of a malfunction, it may be necessary to send the unit in for inspection. In this case, please ensure that the shipping carton is appropriately padded in order to avoid possible transport damage. Unfortunately, no warranty claims can be made for defects that are due to improper shipping. **Warranty conditions:** Insofar as there is a legal obligation to provide a warranty, either a replacement will be provided free of charge or the manufacturer will be given the opportunity to rectify the defect, to the exclusion of the right to rescission or reduction. Should the rectification of defects fail despite several attempts or should a replacement unit also be afflicted with a defect for which the manufacturer is responsible, the customer shall be entitled to rescission or reduction.

When not in use also unplug the appliance from the mains. Always unplug the appliance from the mains before cleaning. Keep the product away from children or persons who have not been instructed in its use.



With the CE marking, the manufacturer or importer confirms the conformity of the product with the applicable EC directives and compliance with the "essential requirements" specified therein.



This marking on the unit means that you must not dispose of it in normal household waste at the end of its service life. Please have it disposed of by an electronic waste disposal company.



The abbreviation UKCA stands for UK Conformity Assessed. The marking is a prerequisite for the marketing of products within Great Britain.



Warranty exclusion: Excluded from the warranty are defects caused by forcible damage, improper operation, external force or third party modification and repair measures, such as defects caused by incorrectly dimensioned or short-circuited fuses or defects attributable to normal wear and tear. **Warranty requirement:** The warranty claim exists only in conjunction with the original proof of purchase (invoice). Therefore, keep the purchase receipt in a safe place.

If you have any problems or questions when using the system, please do not hesitate to contact us at +49 (0) 666 17 48 91 05 or service@venenengel.de.

LIABILITY DISCLAIMER

The product should ideally only be used after consultation with your doctor.

Possible contraindications may include: Decompensated heart failure, cardiac output disorders with water in the legs, inflammation of the treated areas of the body, known or suspected leg vein thrombosis, phlebitis and arterial disease, gangrene, dermatitis, arteriosclerosis or venous circulatory disorders, open, untreated or infected wounds and injuries, for leg pain, skin lesions, acute inflammation, malignant tumours, pulmonary oedema, hypertension, extensive thrombophlebitis, thrombosis or suspected thrombosis, erysipelas, severe uncontrolled hypertension, acute soft tissue trauma of the extremities, neuropathy or occlusive processes in the lymphatic drainage system.

Purpose: The product is designed to help you feel better and relax.

NOTICE:

Venen Engel 12 Premium is not a medical device and is not intended for self-treatment. If you are unsure, please consult your doctor.

MANUFACTURER:

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